

Risk Management Policy

OPENING SUMMARY

Risk is defined as the threat that an event, action or omission will adversely affect our ability to meet our business objectives and deliver services successfully. The purpose of risk management is to manage these threats and uncertainties, minimising their potential impact on the continuance of our business whilst ensuring that business opportunities are not missed. We will work towards achieving to manage all types of risk facing the organisation, to enable it to take advantage of opportunities and minimise losses, to support the delivery of our strategic objectives.

OUR APPROACH TO RISK MANAGEMENT

We recognise that all our activities involve some element of risk. But we believe that taking identified, evaluated and managed risks in pursuit of our strategic objectives is acceptable, particularly those that benefit us and our customers. We will continue to identify emerging risks as environmental changes happen and take appropriate action to mitigate them.

- The business takes informed and controlled risk-based decisions within its risk appetite at all stages.
- Risk management is established within the culture across all levels of the organisation
- A standard and consistent approach for the identification, assessment, response and monitoring of risk is in place.
- The business complies with those mandatory risk management requirements within the UK Corporate Governance Code including maintaining sound risk management and internal control systems and that emerging business critical risks are escalated in a timely manner.
- We monitor ongoing activity to review the adequacy and effectiveness of the risk management process within the internal control environment is in place.

Reactive Zero Two's approach to risk management is to identify and assess risk in order to inform decision making around responding to risk and opportunities, limiting any adverse impact of such events and pursuing opportunities where taking risks might benefit the business.

It is the responsibility of:

- The directors to establish procedures to manage risk, oversee the internal control framework, and determine the nature and extent of the principal risks the company is willing to take in order to achieve its long-term strategic objectives
- Each functional head to ensure that effective arrangements, and management controls, to deliver the requirements of this Policy are established and implemented across the operations of the business
- Every individual in the business to comply with this Policy as an integral part of their day-to-day duties.

This Policy will be reviewed at least annually and revised as necessary to reflect changes to the business activities and any changes to legislation. Any changes to the Policy will be brought to the attention of all employees.

AUTHORISED BY:



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